

GROK PAYMENTS

Cookies Policy

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I. Cookies

We use cookies. A cookie is a small text file that is downloaded onto your 'terminal equipment' (e.g. a computer or smartphone) when you access the Website. It allows the Website to recognize your device and store some information about your preferences or past actions.

There are two main kinds of cookies: session cookies and persistent cookies. Session cookies are erased when you close your browser. Persistent cookies remain on your device for a predefined period.

Strictly necessary cookies do not require user consent as they are always placed on your device by default.

Performance and targeting cookies are placed on your device by third-party providers on our behalf. Those providers, such as Google Analytics are engaged to provide us with analytics and access to the advertisement networks. For performance and targeting cookies, we will ask for your consent first.

You can manage and disable cookie settings at any time using Cookie Settings on the Website. Furthermore, you may manage your cookie settings in your browser settings at any time.

Please keep in mind that simply disabling all cookies or all of our cookies in your browser settings may lead to certain sections or features of our Website not working. Therefore, we recommend using the Cookie Settings on our website instead of disabling all cookies in your web browser.

II. Data Rights & Requests

If you want to file a request or exercise any of your information rights under the applicable law, please contact us at support@swap-grok.com.

To control our data protection activities, you may exercise certain rights regarding your information processed by us. In particular, you have the right to:

1. **Object to the processing of your information.** If we process your information in our legitimate interests, you can object against it. We will consider your request and, if there are no legal grounds to refuse it (e.g., public interest), stop the processing for such purposes;
2. **Access your information.** You have the right to:
 - (a) learn if we process your information;
 - (b) obtain disclosure regarding certain aspects of the processing; and

(c) obtain a copy of the information undergoing processing.

3. **Verify your information and seek rectification.** If you find that we process inaccurate or out-of-date information, you can verify the accuracy of your information and/or ask for it to be updated or corrected;
4. **Restrict the processing of your information.** When you contest the accuracy of your information, believe we process it unlawfully, or want to object against the

processing, you have the right to temporarily stop the processing of your information to check if the processing was consistent.

In this case, we will not process the information for any purpose other than storing it or for legal compliance purposes until the circumstances of restriction cease to exist;

5. **Ask us to delete/destroy/otherwise remove the information** about you. If we are not obliged to keep the data for legal purposes, we will remove your information upon your request.

Please note, that the deletion of your information may affect your experience on the Website or lead to close of relationships between you and us if the information was strictly necessary for the provision of Services; and

6. **Ask us to transfer your information to another organization.**